

# The Simply Giving® Program



## What is Simply Giving?

Simply Giving is an online contributions & donations program, endorsed by Thrivent Federal Credit Union. Vanco is the company that provides a secured website and server for LCR through which your online giving is processed. This year, LCR has made some important changes to the way we set-up members in this program, which are noted in *italics*.

## Why use Simply Giving?

Simply Giving allows you to set-up automatic drafts from your bank account. You enter the amount of your contribution and choose the frequency of your giving. If you prefer, you can opt to make “one-time” transactions as often as you like in lieu of setting up a recurring transaction. *Nobody at LCR ever sees your bank information.*

Aside from being convenient and secure, online giving provides members the opportunity to give consistently. Out of town? Home sick? LCR will still receive your pledge in a timely manner, helping us to stay on track with our monthly budget.

## I have already signed up for “Simply Giving” and turned in a form—Do I need to enroll again?

No. You are already set-up on the Simply Giving website! All information turned in via the form was securely shredded after your account was created. If you visit our Simply Giving website, please click on “Create an Account” on the right side of the page and use the email address you registered with last year. This should prompt a message that there is already an account and prompt a temporary password for you to complete your account set-up. If you enrolled last year and this prompt does not appear, or you did not include an email address for your account, please contact the Church Office.

## What are my payment options with Simply Giving?

For every credit card transaction, LCR is charged a processing fee. For this reason, we are only set-up to receive online giving via your bank account (also referred to as “ACH” transactions). There are no processing fees associated with ACH transactions.

You can choose to make one-time only transactions, or you can set-up recurring giving. Recurring transactions can be set to automatically draft from your account weekly or monthly in an amount you designate.

## Do I have to set-up a profile through Vanco?

If you choose to make one-time transactions, you do not have to set-up a profile. However, you will need to enter your payment information each time you give. If you choose a recurring transaction, you will set-up a profile and can manage your account directly.

## If I use Simply Giving to fulfil my Stewardship pledge, can I give more?

Absolutely! You can choose to give additionally to the General Fund. You can also use your Vanco profile to give to other campaigns or projects during the year. You always have the option to give by check or cash in addition to or in place of your online giving.

## How can I track how much I have contributed through Simply Giving

You will be emailed a receipt every time a transaction processes through your account, whether it's a one-time transaction or your recurring tithe.

## How does LCR know what I have given?

The financial secretary receives reports from Vanco that give the information needed to apply your contribution to your account.

## How do I enroll in Simply Giving moving forward?

*When you are ready to create an account, visit our Simply Giving website. On the right hand side select “Create an Account.” LCR will be notified when you have completed your first transaction. If you would like to process your contribution via Simply Giving, but do not wish to create an account, visit the website and select “One Time Transaction”.*

*In the interest of your financial privacy, LCR staff and leaders can not set-up an account for you.*

## If I need to make changes to my Online Giving account, or I forget how to log-in, what do I do?

First, you should go to our Simply Giving website and follow the appropriate prompts. You can recover your password, make changes to your account information, and cancel or change pending future transactions. If you need additional help, contact the Church Office.

## Ready to join our Simply Giving Program?



[LCRmarietta.org/Giving](https://www.lcrmarietta.org/Giving)



**to be directed to our secure Vanco website!**